Autism Care and Intervention Based on Mobile Apps

Subjects: Health Care Sciences & Services

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The mobile apps can be categorized into autism support apps, educational apps, teacher training apps, parental support apps, and data collection apps. The individuals with autism spectrum disorder (ASD) are the primary users of the first two categories of apps. Teachers of children with ASD are the primary users of the teacher training apps. Parents are the primary users of the parental support apps, while individuals with ASD are usually the primary users of the data collection apps and clinicians and autism researchers are the beneficiaries. Gamification, virtual reality, and autism-specific mechanisms have been used to improve the usability of the apps. User-centered design is the most popular approach for mobile app development. Augmentative and alternative communication, video modeling, and various behavior change practices have been used as the theoretical foundation for intervention efficacy.

autism mobile apps smartphones user-centered design

augmentative and alternative communication video modeling virtual reality

1. Introduction

The development of mobile technologies has opened a new method for healthcare delivery, patient self-care, patient data collection, and health/medical research. Mobile technologies consist of increasingly powerful hardware in portable forms, such as smartphones, tablets, and smartwatches, mobile operating systems (primary Android and iOS), and various mobile apps. This new type of platform is much more accessible to the general population with the availability of lightweight and easy to carry mobile devices and intuitive mobile apps. Sometimes, additional wearable devices may be used in conjunction with mobile apps to collect physiological data (such as heart rate, body temperature, and skin resistance) or to provide visual guidance (such as Google Glasses) or tactile live feedback (such as wristbands). This line of research and practice is referred to as mobile health [1], or mHealth, which is one form of smart healthcare [2].

Mobile health has a number of advantages over traditional in-person treatment delivery [1]: (1) it is more cost-effective because the treatment may be delivered remotely; (2) it is easier to access because the patient may receive the treatment at home instead of having to commute to a clinic or hospital; and (3) it offers a new way of healthcare delivery that is not possible before, such as via virtual or augmented reality with avatars and 2D or 3D scenes, and integration with gamification mechanics, which could be more engaging and therefore more conducive to patient adherence to the prescribed interventions. Mobile health also transforms the way of collecting data

regarding the patients, such as monitoring the level of physical activity using the built-in sensors of the mobile devices and the mental state via ecological momentary assessments.

2. The Primary Beneficiaries of the Mobile Apps

The taxonomy of the mobile apps and their beneficiaries are shown in **Figure 1**. Scholars categorize the mobiles apps into five types: (1) autism support apps; (2) educational apps; (3) parental support apps; (4) teacher training apps; and (5) data collection apps. The individuals with autism spectrum disorder (ASD) are further divided into children, adolescents (i.e., young adults), college students, and adults. Individuals with ASD are the primary users and beneficiaries of autism support apps and educational apps. Parents and teachers may be the secondary users of the autism support apps to provide content and customize the apps. Educational apps may also allow the teachers to configure and customize the apps as the secondary users. Educational apps are typically used in a classroom setting under the guidance of teachers.

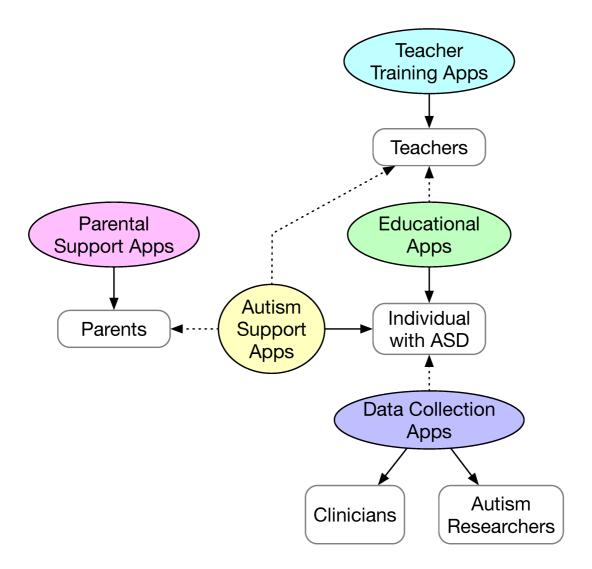


Figure 1. Major types of mobile apps. The beneficiaries of the apps (i.e., the primary users for all but the data collection apps) are denoted by solid arrows. Other users of the apps are denoted by dotted arrows.

In **Figure 1**, the beneficiary of each type of app is indicated using a solid arrow. In addition to the primary users, some types of apps have secondary users, for example, to customize the app content for the primary app user. For all types of apps, except the data collection apps, the primary user is also the beneficiary. Although the individuals with ASD are the primary users of the data collection apps, the beneficiary of such apps is actually clinicians and autism researchers.

3. The Primary Purposes of the Mobile Apps

The major types of mobile apps and their primary purposes are illustrated in **Figure 2**. Autism support apps are designed for individuals with ASD to learn one or more specific skills by themselves. Most educational apps are designed to facilitate the learning of curriculum subjects such as reading and math. However, educational apps may also target non-academic skills such as social communication skills. Parental support apps are designed to train parents on how to provide care for their children with ASD, and also care for themselves while providing care to their children with ASD. Teacher training apps are designed to train teachers of students with ASD. Data collection apps are designed to collect data for clinicians and autism researchers. Some data collection apps are designed for the clinicians or autism researchers to record data while observing the individuals with ASD.

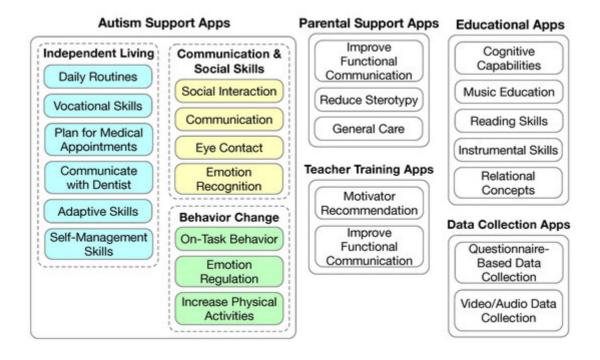


Figure 2. The target skills of the mobile apps.

3.1. Parental Support Apps

In [3], a mobile app called Smartautism was used to guide the parents to provide the necessary parental support to their children with ASD in between medical appointments. The mobile app consists of two components: (1) an ecological momentary assessment of the children with ASD and the psychological state of the parents themselves

and (2) a graphical display of the scores obtained in the ecological momentary assessment as a form of feedback to the parents. Questions in the ecological momentary assessment regarding the child with ASD cover four aspects of the child's daily life: (1) behavior; (2) meal time pleasantness; (3) sleep quality; and (4) communication, relationships, and interactions with others. The visual feedback provided to the parents could guide the parents to alter their educational approach when necessary. The study focused on the evaluation of the acceptability of the Smartautism app with 65 participants during a 6 month period. The participants were expected to answer the questions at least twice a week.

While most of the studies are about how to help parents to take care of their children with ASD, it is also important to help parents to cope with the tremendous stress while taking care of their children with ASD. A StressLess mobile app was developed and its efficacy was studied in a randomized controlled trial [4]. The design of the StressLess app was guided by the principles of cognitive behavioral training to provide psychoeducation and interactive exercises.

3.2. Teacher Training Apps

In [5], the Map4speech mobile app was used to train teachers in a very similar fashion to the authors' earlier study [6], where the app was used to train parents to improve the functional communication of their children with ASD.

In [7], the usability and efficacy of a mobile app called IEP-Connect were reported. IEP in the app name stands for individualized education program. The study was conducted in the context of classroom education. The app was designed to select the most optimal motivator for teachers and therapists to use based on the recorded problematic behaviors of their students. The motivator selection is based on an applied behavior analysis and incorporates reinforcement learning. The decision making is based on Markov decision processes. The effectiveness of the motivator selected is measured by the student motivation after the selected motivator has been applied.

3.3. Autism Support Apps

3.3.1. Communication and Social Interaction

In [8], a mobile app called MyCalendar was used to help children with ASD who have limited verbal skills to communicate with their teachers in schools and with their families at home. The app presents a calendar view to the users, where the children, teachers, and family members may add photos and videos to the calendar each day. The mobile app encourages the children with ASD to communicate with the teachers at school and the family members at home. The app also allows the users to annotate the photos and videos, which make the app a visual diary of the children with ASD. That said, the main goal of the app is to encourage children with ASD to communicate with their teachers and family members, and reinforce the value of social interaction and emotional bonds via replaying and modeling positive social interactions.

3.3.2. Independent Living

Several mobile apps have been developed to help individuals with ASD to achieve independent living. These not only include the training of children with ASD to perform daily routines such as brushing teeth and putting on clothes, but also include the training of more demanding skills such as planning for trips and medical appointments, self-management skills, vocational skills, and adaptive skills.

In [9], the design of a mobile app called AutiAct was reported. The app helps a child with ASD to learn some basic daily routines at three different difficulty levels: easy, medium, and hard. The easy level consists of the daily routines of washing their hands and face. The medium level consists of the daily routines of brushing their teeth and flushing the toilet. The difficult level consists of one daily routine of putting on shoes. For each daily routine, a training video is provided in the app. The underlying mechanisms adopted in the app are augmentative and alternative communication [10] and video modeling [11].

3.4. Educational Apps

In [12], a set of criteria was developed to assess the mobile apps (limited to the Android platform) for teaching children and adolescents basic instrumental skills (oral language, reading, writing, and mathematics). The study found 88 apps (English and Spanish) from the Google Play Store. The criteria include three dimensions: design and form (availability of the app, ergonomics, usability, popularity, and accessibility), content (coverage of key elements in pronunciation, reading, writing, and math, guide on using the app, audio quality, and safety), and pedagogical aspects (interactivity, suitability of pace and learning, and assessment). Some of the criteria could provide guidance on the development of new mobile apps that target instrumental skills. However, the criteria appear to have ignored the specific needs from children and adolescents with ASD. In a similar study [13], the same research group evaluated 155 Android apps using the same set of criteria.

3.5. Data Collection Apps

Traditionally, diagnosis and assessment of symptom changes are largely based on retrospective reports from caregivers of individuals with ASD. Such an approach may introduce errors in reporting because of the necessity of recalling past behaviors of the individuals with ASD. It is much more desirable to collect data in real time or nearly real time.

In [14], an observational study on caregivers' daily reporting of autism symptoms using a web and mobile app called My JAKE (short for Janssen Autism Knowledge Engine) was reported. The caregiver is expected to first complete the medical and developmental history of the child with ASD in the app. Then, on a daily basis, the caregiver is required to complete the autism behavior inventory, which consists of 73 items that cover the symptoms and behaviors of the child with ASD. The app also allows the caregiver to log additional items using the journal and event tracker. Furthermore, the app can be connected to the Microsoft health vault. The usability of the app was evaluated using a human subject trial with 144 caregivers.

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4. The Mechanisms of Mobile Apps to Improve User Engagement

4.1. General Purpose Mechanisms

Gamification

Gamification refers to adding game design elements in the mobile app. Games by definition are voluntary and enjoyable. Games are a special form of play in that games are intrinsically goal-oriented and they are bound by predefined rules [15]. Another element of games is feedback. Feedback informs the player whether or not the rules are followed and whether or not the goal has been reached. The mechanics, dynamics, and aesthetics (MDA) framework has been widely adopted in game development [16]. According to the MDA framework, game design is experience driven instead of feature driven. The game itself resembles more of an artifact instead of media. The content of the game is its behavior exhibited via the interaction with a player. The relationship between game mechanics, game dynamics, and game aesthetics is illustrated in **Figure 3**.

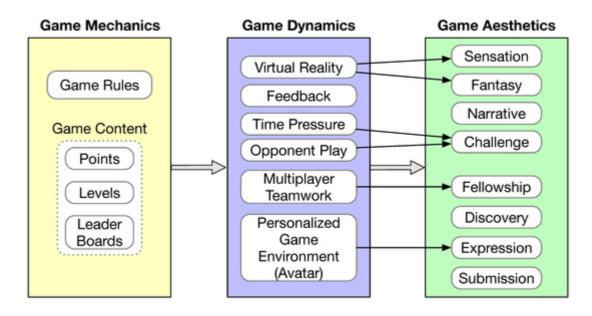


Figure 3. The MDA framework.

Aesthetics captures the user expectations of the game. In [16], eight aesthetics properties are defined, including sensation, fantasy, narrative, challenge, fellowship, discovery, expression, and submission. A game does not need to satisfy all eight aesthetics properties. Game mechanics are mostly defined by the rules of the game, which are inevitably game specific. Some common game content may also be considered as part of game mechanics, such as points, levels, and leader boards [15]. Game dynamics refers to how the game is implemented in a system that would give the player aesthetic experiences. Although game dynamics are game specific, there are some common elements that help achieve game aesthetics, as shown in **Figure 3**. Feedback is an essential component of game dynamics. Games typically incorporate some form of virtual reality, which helps achieve user sensation and fantasy. Incorporating time pressure during game play and having an opponent would increase the challenge of the game. Supporting multiple players to cooperate during game play would create fellowship experience. Allowing

customization of the game environment, such as allowing the user to select an avatar or even create a unique avatar, would help satisfy the players' expression desire.

4.2. Virtual Reality

Virtual reality refers to the immersive and interactive environment of a synthetic world [17]. The synthetic world might incorporate elements of the real environment to different extents. In [17], this is referred to as a virtuality continuum. For example, the virtual reality environment may use smartphone cameras and sensors to incorporate the user's face or movement into the virtual reality scene. That is why some publications use the term "augmented" reality.

Traditionally, virtual reality is achieved via expensive 3D immersive systems such as CAVE and head-mounted goggles. Recently, devices have been made to use a smartphone in a way similar to head-mounted goggles. The Virtuoso mobile app is used in this way [18], and it was used to train adults with ASD adaptive skills. However, a virtual reality user interface does not have to be fully immersive to be effective, which has been confirmed in many autism studies [19].

4.3. Autism-Specific Mechanisms

Several studies incorporated autism-specific mechanisms to improve the engagement level of the mobile apps. In [20], the app design allows the user to choose an avatar that matches their own restricted interest. As a result of the alignment with the child's restricted interest, the mobile app (called Sidekick!) was able to maintain the motivation of the child with ASD and improve the treatment adherence in therapy sessions, schools, and at home.

5. Guidelines Followed in the Mobile App Development

Three studies provided detailed processes in the design and development of the mobile app [21][22][23]. All of them followed a user-centered design (UCD) process [24]. UCD refers to a loosely defined process that has the following elements: (1) understand the users; (2) actively involve the users when defining the requirements; and (3) iterative design and evaluation.

To understand the users and to discover the requirements, various instruments have been used, including questionnaires, interviews, focus groups, and observations. Ideally, the targeted individuals with ASD should be the subjects of these instruments. However, it might not be practical to directly involve children with ASD in the design process due to their disorders. Some of them might be non-verbal. As such, studies often involve parents, teachers, and therapists of the children with ASD. Experienced software developers for this type of app have also been involved [21][22].

Each of the three studies developed or followed a set of guidelines to make the app a good fit for the target autism population and for the specific application objective, as illustrated in **Figure 4**. The development of the PuzzleWalk app [23], which is an app promoting physical activities for adults with ASD, included ten guidelines as shown in the

left column of **Figure 4**. The development of the SimpleTEA app ^[21], which is a serious mobile game for improving communication in children with ASD, considered four major perspectives: user sensitivity, user safety, user engagement, and game playability, as shown in the middle column of **Figure 4**. The development of the PlanTEA app ^[22], which is an app supporting children with ASD to attend medical appointments, was guided by the AutismGuideline proposed in ^[25], as illustrated in the right column of **Figure 4**.

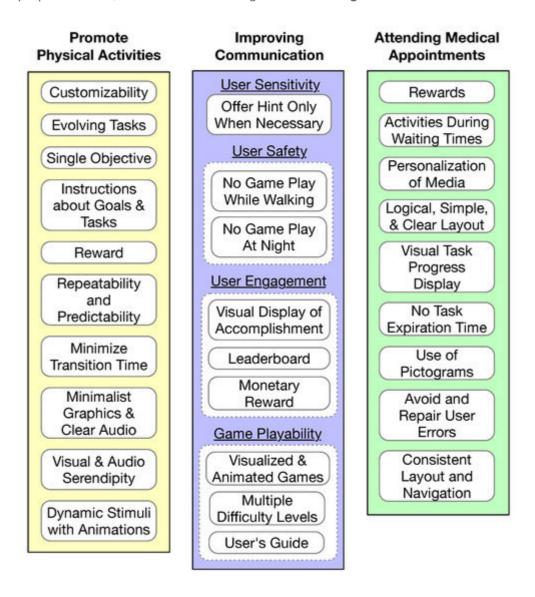


Figure 4. Specific design considerations for the autism population in three studies.

6. The Theoretical Foundations in the Mobile App Design to Ensure Intervention Effectiveness

6.1. Augmentative and Alternative Communication

Due to the tendency of social aversion and difficulty in communication in individuals with ASD, AAC has been pervasively used in autism intervention programs. AAC refers to the methodology of helping individuals with ASD to

overcome the difficulty in communication. AAC helps achieve five goals of social interaction [26], as shown in **Figure 5**:

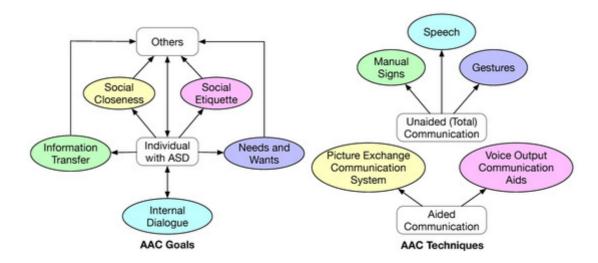


Figure 5. AAC goals in social interaction (left) and AAC techniques (right).

- Communication of needs and wants. This is the most basic form of communication. It often involves the individual making a request to the caregiver and expecting an action-oriented response.
- Information transfer. This form of communication entails the formulation of a coherent message. Hence, it is more complex and demanding for the individual. The ability of making this form of communication is essential for an individual to receive education, stay employed, and receive healthcare.
- Social closeness. To establish friendship and other inter-personal relationships, sustained conversational
 communication is required. This is an even more demanding form of communication. In addition to coherent
 information, this form of communication requires the individual to express one's emotions and to have a correct
 understanding of the feelings of the conversation partner.
- Social etiquette. This form of communication is necessary for an individual to conform to social conventions of politeness, for example, the individual is supposed to express appreciation when being helped.
- Internal dialogue. This form of communication is to communicate with oneself, which is necessary to accept oneself, to be productive daily, to perform self-reflection, and to improve oneself.

AAC techniques can be divided into unaided and aided communication [27], as shown in **Figure 5**. Unaided communication is also referred to as total communication. In total communication, the individual would augment speech (if any) with manual signs and gestures. In aided communication, the individual would use physical objects, pictures, drawings, or technology to augment speech or as an alternative to speech. A PECS is one of the most popular aided communication techniques.

6.2. Video Modeling

Video modeling is considered a form of evidence-based practice in autism intervention [28]. Video modeling refers to using video clips to demonstrate how to complete a task or the desirable behavior in a social interaction. Video self-modeling has been used in many studies, where the learner could be video-recorded while performing a task and simulating a scenario [28]. Typically, a therapist would view the recording and provide feedback. Smartphones and tablets constitute an excellent platform for an individual to acquire various skills and to gain knowledge on proper ways of social interaction via video modeling and video self-modeling. The concept of learning via modeling is attributed to Bandura, who elaborated the role of modeling in social learning [29]. As a method for autism intervention, video modeling has been used to improve social communication skills, functional skills (for daily living), and behavioral functioning [28].

6.3. Behavior Changes

6.3.1. Behavior Change Techniques

A large number of behavior change techniques (BCTs) have been developed [30]. A BCT includes one or more mechanisms that induce behavior changes, and typically follows a number of components as illustrated in **Figure 6** [31]. The key steps of a BCT include goal setting, action planning, behavioral practice, and ultimately habit formation. The PuzzleWalk design was guided by a BCT [23][32] to promote a more physically active life style.

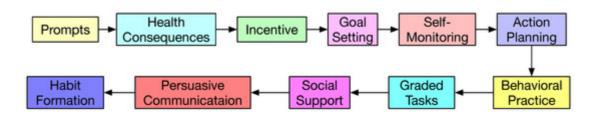


Figure 6. Main steps in behavior change techniques.

6.3.2. Cognitive Behavioral Training

Cognitive behavioral therapy (CBT) is well established in addressing psychological issues. CBT has been successfully used to reduce anxiety and improve social skills in children with ASD [33]. CBT aims to identify the cognitive conditions that result in undesirable behaviors and make corresponding improvements at the cognitive level. Generally, CBT consists of six components, as illustrated in **Figure 7**.

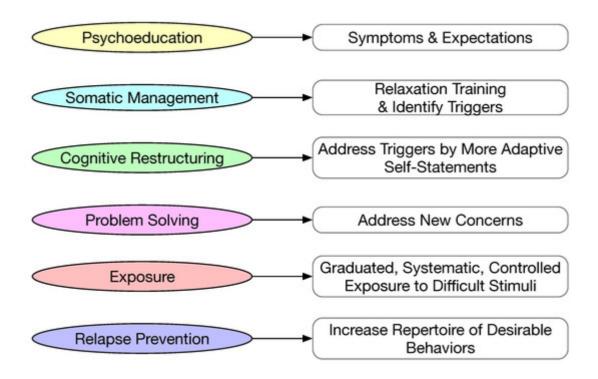


Figure 7. Main components in cognitive behavioral training.

7.3.3. Behavior Modeling Training

Behavior modeling training (BMT) is another framework for behavioral changes [34][35]. The most distinctive characteristic of BMT is modeling, which is derived from social learning theory [29]. Both positive-only models and mixed modes have been proposed and evaluated for behavioral changes [34]. The main steps in BMT are illustrated in **Figure 8**.

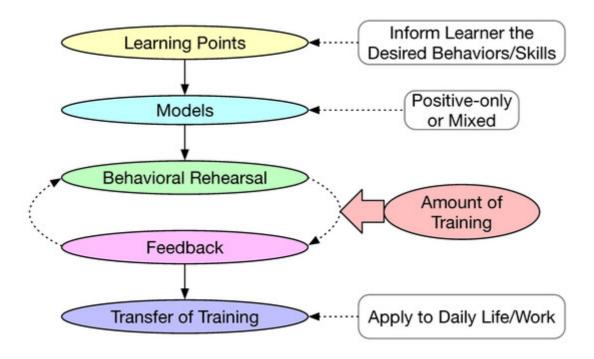


Figure 8. Main steps in behavior modeling training.

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